



COMPLIMENTS or COMPLAINTS

For Compliments regarding Rio Hondo Police or Fire Dept. staff, contact Rio Hondo Public Safety Director Chief Julian Longoria at jlongoria@riohondo.us or request a meeting by calling 956-970-3205.

For Complaints regarding Rio Hondo Police or Fire Dept. staff, please go to riohondo.us/police-department and download a complaint form. A complaint form can also be picked up at the Police Department or Rio Hondo City Hall front desk. Complaint forms may be returned to City Hall or Chief of Police.

Written notices may be hand delivered, delivered by mail, or emailed. Public Notary requirements for complaints can be conducted at no charge at Police Department.



NOTICE

Texas Government Code - Title 6 - Subtitle A - Chapter 614

Sec. 614.022. **COMPLAINT TO BE IN WRITING AND SIGNED BY COMPLAINANT.** To be considered by the head of a state agency or by the head of a fire department or local law enforcement agency, the complaint must be:

- (1) in writing; and
- (2) signed by the person making the complaint.

Sec. 614.023. **COPY OF COMPLAINT TO BE GIVEN TO OFFICER OR EMPLOYEE.** (a) A copy of a signed complaint against a law enforcement officer of this state or a fire fighter, detention officer, county jailer, or peace officer appointed or employed by a political subdivision of this state shall be given to the officer or employee within a reasonable time after the complaint is filed.

(b) Disciplinary action may not be taken against the officer or employee unless a copy of the signed complaint is given to the officer or employee.

(c) In addition to the requirement of Subsection (b), the officer or employee may not be indefinitely suspended or terminated from employment based on the subject matter of the complaint unless:

- (1) the complaint is investigated; and
- (2) there is evidence to prove the allegation of misconduct.

